



Sharaf IT
MSP LLC



Our Services

1. IT Support and Maintenance:

- Desktop deployment and maintenance (Windows 10 and 11, Mac OS)
- Cyber-security (malware, spyware, virus removal, security patching)
- Printer setup, VoIP phones
- Dedicated help desk support for prompt issue resolution.
- Remote monitoring and proactive system management.
- Routine maintenance, updates, and patch management.
- Performance optimization and resource allocation.
- Disaster recovery planning and data backup solutions, Onsite and offsite backups.

2. IT System Integration:

- Comprehensive assessment of your current IT infrastructure.
- Design and development of customized solutions to meet your specific needs.
- Seamless integration of hardware, software, networks, and applications.
- Data migration and smooth transition from legacy systems.
- Rigorous testing and quality assurance to ensure optimal performance.



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New York, New Jersey, United States



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3. Network and Security Solutions:

- Design and implementation of secure and resilient networks.
- Firewall configuration and network infrastructure management.
- Intrusion detection and prevention systems.
- Vulnerability assessments and penetration testing.
- Security awareness training for your staff.
- Network setup (cabling, patch panels, switches, routers, firewalls, wireless access points)
- Server setup and maintenance (Active Directory, file share,)
- Remote management and monitoring
- Virtual machines (VMware ESXi and Hyper-V)



4. Cloud Computing:

- Microsoft 365 and Google Workspace Setup
- Cloud services (SharePoint 365, OneDrive, Google Drive, Dropbox)

5. Surveillance and Security Systems

- Security Camera Installation
- DVR and NVR surveillance systems
- Home Security System and Home Alarm System.

